



## STANDARD AGREEMENT COVERAGE

Need to keep your service calls in alignment with your budget?  
 Let USC provide an annual service agreement that will save you time and money.  
 We offer several levels of service coverage that may be tailored to your facility.  
 All of our service agreement levels meet accreditation and JACHO standards and guidelines.

Service	Bronze	Silver	Gold
Toll-free customer support	✓	✓	✓
1-hour telephone/email response	✓	✓	✓
Same day onsite emergency response	✓	✓	✓
Preventative Maintenance inspections performed in accordance with manufacturer's specified frequency and regulatory requirements	2 PM's	2 PM's	2 PM's
Preventative Maintenance, travel & labor	✓	✓	✓
Preventative Maintenance regulatory documentation	✓	✓	✓
Repair travel and labor	Discounted	✓	✓
Repair parts	Discounted	Discounted	✓
Probe Repairs	Discounted	Discounted	✓
Additional services and parts	Discounted	Discounted	✓

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